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United Community Banks, Inc.

## **Cautionary Statement**

This investor presentation may contain forward-looking statements, as defined by federal securities laws, including statements about United's financial outlook and business environment. These statements are based on current expectations and are provided to assist in the understanding of future financial performance. Such performance involves risks and uncertainties that may cause actual results to differ materially from those expressed or implied in any such statements. For a discussion of some of the risks and other factors that may cause such forward-looking statements to differ materially from actual results, please refer to United Community Banks, Inc.'s filings with the Securities and Exchange Commission including its 2012 Annual Report on Form 10-K under the sections entitled "Forward-Looking Statements". Forward-looking statements speak only as of the date they are made, and we undertake no obligation to update or revise forward-looking statements.

#### **Non-GAAP Measures**

This presentation also contains financial measures determined by methods other than in accordance with generally accepted accounting principles ("GAAP"). Such non-GAAP financial measures include the following: core fee revenue, core operating expense, core earnings, tangible common equity to tangible assets, tangible equity to tangible assets and tangible common equity to risk-weighted assets. The most comparable GAAP measures to these measures are: fee revenue, operating expense, net income (loss), and equity to assets.

Management uses these non-GAAP financial measures because we believe it is useful for evaluating our operations and performance over periods of time, as well as in managing and evaluating our business and in discussions about our operations and performance. Management believes these non-GAAP financial measures provide users of our financial information with a meaningful measure for assessing our financial results and credit trends, as well as for comparison to financial results for prior periods. These non-GAAP financial measures should not be considered as a substitute for financial measures determined in accordance with GAAP and may not be comparable to other similarly titled financial measures used by other companies. For a reconciliation of the differences between our non-GAAP financial measures and the most comparable GAAP measures, please refer to the 'Non-GAAP Reconcilement Tables' at the end of the Appendix to this presentation.



#### **United at a Glance**

- □ Founded in 1950
- □ Third-largest bank holding company in Georgia
- □ Headquartered in Blairsville,
   Georgia with 103 locations
   throughout north Georgia, metro
   Atlanta, coastal Georgia, western
   North Carolina, western South
   Carolina, and east Tennessee
- □ 1,496 employees

Deposit Market Share <sup>(1)</sup>							
Market	Offices	Deposit Share	Rank				
North Georgia	22	34%	1				
Atlanta MSA	36	4	6				
Gainesville MSA	5	12	4				
Coastal Georgia	8	4	7				
Western North Carolina	20	13	3				
East Tennessee	8	2	8				

Smith  Delath  White  TENNESSE  Marger  Anderson  Delath  Woree  Grandy  Sequences  Harathan  Marger  Anderson  Ande	Cocke  Cocke  Madison  Surger  Cocke  Madison  Cocke  Cocke  Cocke  Madison  Cocke  Co	Microsoft Carolina  Micros	NA
Greeke Basel Samuel Sam	TA Watson	Superlanding  COASTAL GEORGIA  University  Charten  COASTAL  GEORGIA  University  Charten  TO  C	
Heard Corner Popular Corner GEORGIA	Burns Jacquer Jacquer	Clay & Sacrassian Conference of the Conference o	

<sup>1</sup> FDIC deposit market share and rank as	of June 30, 2013 for markets where Uni	ited takes deposits. Source: SNL and FDIC.
T DTO deposit market share and rank as	of dutie 50, 2010 for markets where on	ned takes deposits. Course. ONE and i Bio.



\$7.24

\$6.11 \$4.27

Key Statistics as of 9/30/13

*(billions)*Total assets

Loans

Total deposits

## **Business and Operating Model**



#### Service is Point of Differentiation

- #1 in Customer Satisfaction according to Customer Service Profiles
- J.D. Power 2013 Retail Banking Satisfaction Study rates United among the top 2 banks in the southeast
- Golden rule of banking treating people the way we want to be treated
- "The Bank that SERVICE Built"
- Customer surveys continue with 95%+ satisfaction rate

#### "Community bank service, large bank resources"

## Twenty-seven "community banks"

Local CEOs with deep roots in their communities

Resources of a \$7.24 billion bank

# Strategic footprint with substantial banking opportunities

Operates in a number of the more demographically attractive U.S. markets

## Disciplined growth strategy

Organic supported by de novos and selective acquisitions



**United Community Banks, Inc.** 

## **KEY EVENTS & BACKGROUND**



## **Highlights Third Quarter**



#### **Improving Quarterly Results**

- •Net income of \$15.5 million, or \$.21 per share
- •Core earnings (pre-tax, pre-credit) of \$29.0 million, up \$2.4 million from second quarter
- •Return on assets of .86%



#### **Solid Improvement in All Credit Quality Metrics**

- Credit metrics at pre-credit crisis levels
- Credit costs decline substantially: Provision of \$3 million / foreclosure costs of \$.2 million
- Net charge-offs decline to \$4.5 million or .42% of total loans
- Allowance of \$80.4 million or 1.88% of total loans
- NPAs declined to \$30.6 million and .42% of total assets
- Classified assets of \$204 million (26% of Tier I + ALL vs. 27% for 2Q13 and 55% for 3Q13)



#### **Operating Efficiencies Strengthen**

- Efficiency ratio of 58.6% at lowest level since pre-credit crisis
- Core operating expenses down \$2.7 million to second quarter and down \$1.2 million to last year
  - Continued focus on reducing costs and improving fee revenue
  - Also impacted by lower credit related costs due to second quarter classified asset sales



## **Highlights Third Quarter**



#### **Core Fee Revenue Retains Strength**

- Up \$1 million compared to last year and down slightly from 2Q13
  - Higher service charges and brokerage fees
  - Offset slightly by lower mortgage volume and fees



#### **Loan Growth Returns to Mid-Single Digit Levels**

• Net loan growth of \$78 million, or 7.4% annualized



#### **Continued Strong Core Transaction Deposit Growth**

- Up \$94 million in the third quarter or 11% annualized
- Up \$278 million from year ago or 9%
- Represents 60% of total customer deposits compared to 34% at the end of 2008



#### **Solid Capital Ratios and Improved Debt Position**

- Added \$19.4 million of common equity with warrant exercise
  - Tier I Common to Risk Weighted Assets of 9.11%
  - Tier 1 Risk Based Capital of 14.21% and Tier I Leverage of 10.0%
- Repaid 7.5% (\$35 million) sub-debt with 6% (\$40 million) Senior Notes



**United Community Banks, Inc.** 

# GOALS



#### Goals



#### **Our Goal: Leverage Our Strengths**

- Strong local leadership
- Funding advantage in our legacy markets
- Consistent and attractive culture
  - Class leading customer satisfaction
  - Low employee turnover

#### **To Grow Our Business The Right Way**



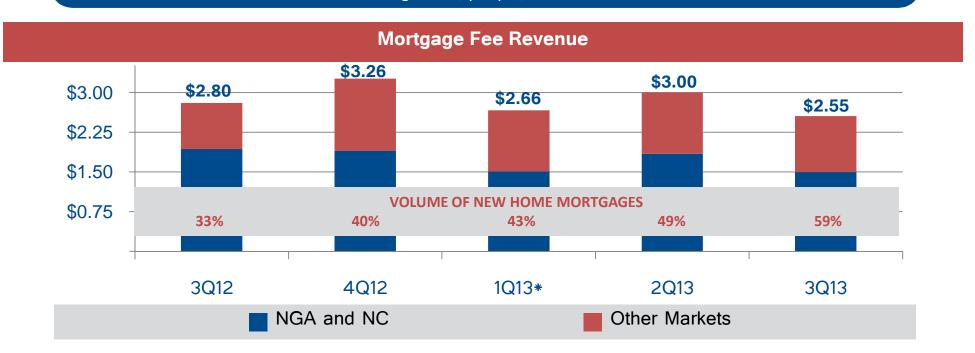
- Grow sales: Better product design, merchandising, campaign execution
- Streamline delivery process that focuses on *how we serve our customer* in the end
- HELOC program success: \$32 million growth in 3Q to \$187 million
- Smarter Mortgage added \$45 million growth in 3Q to \$149 million
- Continue to invest in, and improve commercial and retail capabilities
  - Diversify portfolio focus on C&I, owner occupied, and consumer lending
  - Momentum building across footprint
  - Invest in people: 25 strategic hires past year in the front and back office initiatives and position for long term growth
  - Enter new markets: LPO in Greenville, SC (4Q12); Nashville, TN (2Q13) with healthcare industry focus; expand territory and commercial loan potential
  - Positive net loan growth going forward
- Customer derivative swap program meeting customer needs while adding revenue





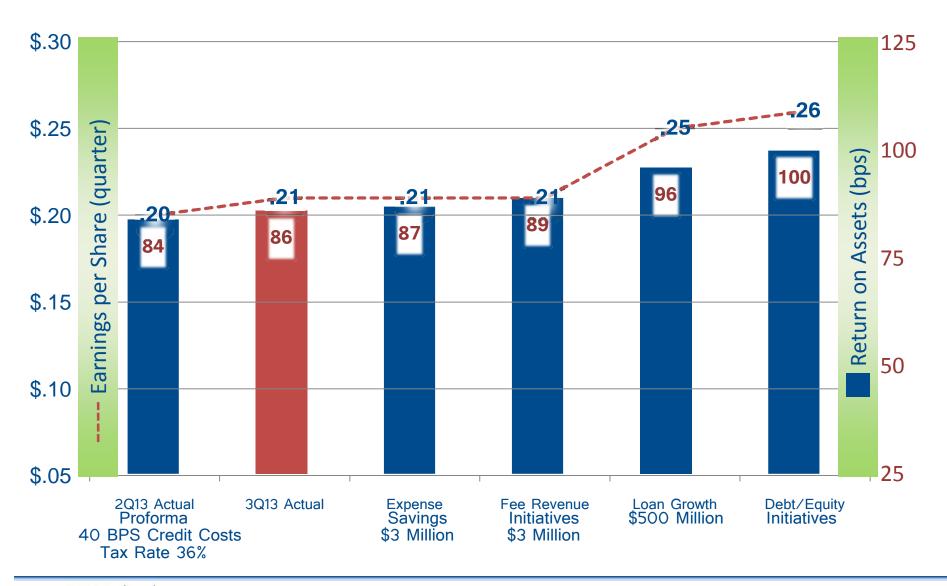
#### **Grow Existing Fee Businesses at Faster Pace**

- Mortgage First Priority
  - Performing well, but at 50% of peers
  - Focus on home purchase product as well as refinancings
  - Focus on lower performing markets
  - Invest in management, people and new markets
- Advisory Services
  - Customer satisfaction high
  - Invest in management, people, and new markets





## **Goals – Earnings per Share / Return on Assets**



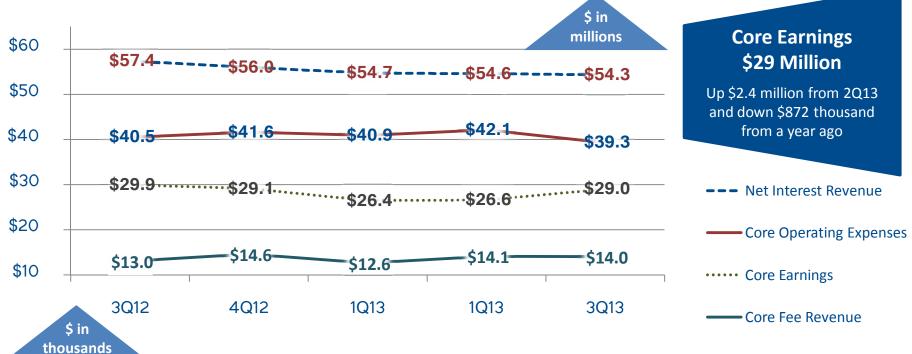


**United Community Banks, Inc.** 

# FINANCIAL REVIEW



## **Core Earnings & Core Fee Revenue**



CORE EARNINGS						
			Var	riance - Increa	se / (De	ecrease)
	3Q13			2Q13		3Q12
Net Interest Revenue	\$ 54,338		\$	(224)	\$	(3,033)
Fee Revenue	13,966			(97)		963
Gross Revenue	68,304			(321)	`	(2,070)
Operating Expense (Excl OREO)	39,325			(2,742)		(1,198)
Pre-Tax, Pre-Credit (Core)	\$ 28,979		\$	2,421	\$	(872)
Net Interest Margin	3.26	%		(.05) %		(.34) %
Net Interest Margin	3.26	%		(.05) %		(.34) %

(1) Includes securities gains (losses), gains from hedge ineffectiveness, gains from the sale of low income housing credits, deferred compensation gains, and BOLI death benefit gain.

CORE FEE REVENUE						
		Vari	ance - Inc	rease	/ (De	crease)
	3Q13		2Q13		3	3Q12
Overdraft Fees	\$ 3,203	\$	171		\$	(159)
Interchange Fees	3,952		314			889
Other Service Charges	1,301		(1)			30
Total Service Charges and Fees	8,456		484			760
Mortgage Loan & Related Fees	2,554		(449)			(246)
Brokerage Fees	1,274		211			565
Other	1,682		(343)			(116)
Total Fee Revenue - Core	13,966		(97)			963
Non-Core <sup>(1)</sup>	178		(2,071)			(583)
Reported - GAAP	\$ 14,144	\$	(2,168)		\$	380

		Var	iance - Incre			
	 3Q13		2Q13	3	3Q12	
Salaries & Employee Benefits	\$ 22,512	\$	(617)	\$	148	
Communications & Equipment	3,305		(163)		51	
Occupancy	3,379		(70)		(160)	
FDIC Assessment	2,405		(100)		(132)	<sup>(1)</sup> Includes foreclosed
Advertising & Public Relations	962		(75)		28	property costs, severance, and deferred
Postage, Printing & Supplies	644		(250)		(310)	compensation gains and losses.
Professional Fees	2,650		151		470	103363.
Other Expense	 3,468		(1,618)		(1,293)	
Core Operating Expenses	39,325	,	(2,742)		(1,198)	
Non-Core <sup>(1)</sup>	772		(5,984)		(3,488)	
Reported GAAP	\$ 40,097	\$	(8,726)	\$	(4,686)	



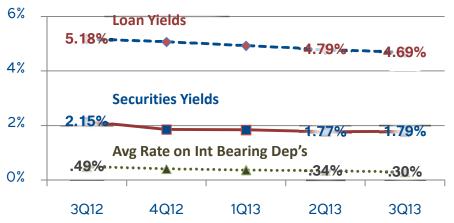
## **Key Drivers of Net Interest Revenue / Margin**



#### **Net Interest Revenue**

- Offset margin compression by growing loans
- " 3Q13 growth impacted by:
  - ✓ Loan pricing competition
  - ✓ Offset slightly by higher securities yields

## Key Drivers of NIR – Loan Growth



#### Key Drivers of NIR - Deposit Pricing (excl. brokered)





## **Net Income**

	\$ in Ilions				
Prior (	Quarterly				
Net	Income				
2Q13	\$ 230.0				
1Q13	11.8				
4Q12	5.3				
3Q12	10.6				
59.4 Million					
Shares					
Outs	tanding				

NET OPERATING INCOME					
		V	ariance - Incre	ase / (	Decrease)
	3Q13		2Q13		3Q12
Core Earnings (Pre-Tax, Pre-Credit)	\$ 28,979	\$	2,421	\$	(872)
Provision for Loan Loss	3,000	1	(45,500)		(12,500)
NON-CORE FEE REVENUE:					
Hedge Ineffectiveness Gains (Losses)	(81	)	(450)		(689)
BOLI Death Benefit Gain	86	;	(1,280)		86
Gains from Sale of Low Income Housing Tax Credits	-		(468)		-
Gains (Losses) on Deferred Compensation Plan Assets	173	<u> </u>	127		20
Total Non-Core Fee Revenue	178		(2,071)		(583)
NON-CORE OPERATING EXPENSES:					
Foreclosed Property Write Downs	329	1	(1,040)		(2,065)
Foreclosed Property (Gains) Losses on Sales	(648	5)	(3,593)		(998)
Forclosed Property Maintenance Expenses	513	•	(324)		(449)
Severance Costs	405		(1,154)		4
Gains (Losses) on Deferred Comp Plan Liability	173		127		20
Total Non-Core Operating Expenses	772		(5,984)		(3,488)
Income Tax Expense (Benefit)	9,885	<u> </u>	266,298		9,601
Net Income	\$ 15,500	\$	(214,464)	\$	4,932
Preferred Stock Dividends	3,059	)	4		18
Net Income Avail to Common Shareholders	\$ 12,441	\$	(214,468)	\$	4,914
Net Income Per Share	\$ .21	\$	(3.69)	\$	.08
			,		
Tangible Book Value	\$ 10.95	\$	.13	\$	4.31

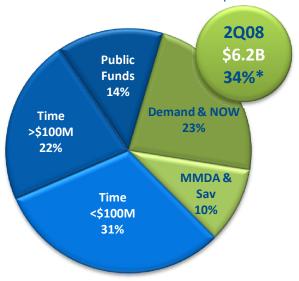
## **Customer Deposit Mix & Core Growth**

\$ in millions

#### **Deposits by % / Customer Mix**



\*% of core transaction customer deposits

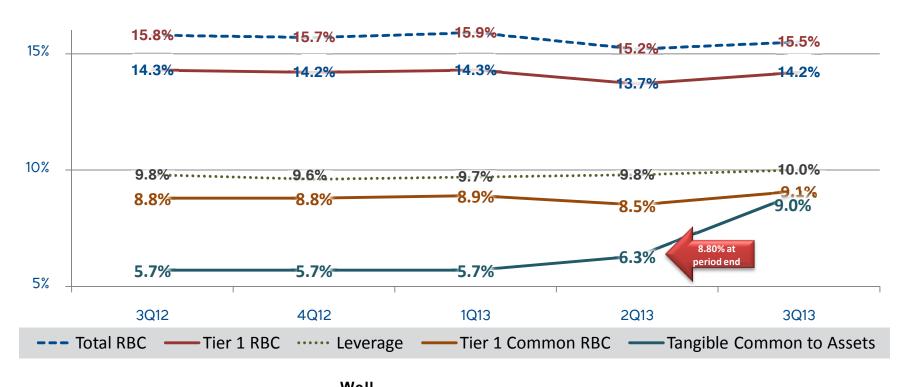


#### **Total Deposit Mix** 3Q13 2Q13 3Q12 4Q08 1,916 Demand / NOW 1,979 1,796 1,457 MMDA / Savings 1,406 1,437 1,342 630 **Core Transaction** 3.416 3,322 3.138 2,087 **Significant** Time < \$100,000 920 1,118 1,945 977 growth in **Public Deposits** 734 674 612 755 core 5.070 4,973 4,787 **Total Core** 4,868 transaction Time >\$100,000 593 632 699 1,336 deposits **Public Deposits** 87 since 4Q08 5,637 **Total Customer** 5,694 5,599 6,210 **Brokered Deposits** 419 375 793 6.012 **Total Deposits** 6.113 5.823 7.003

#### **Core Deposit Growth - Category & Market**

	Growth			Gro	wth
<u>CATEGORY</u>	3Q13	YTD	MARKET	3Q13	YTD
Demand	\$ 65.8	\$149.0	Atlanta	\$ 39.0	\$ 66.8
MM Accounts	29.3	43.0	N. Georgia	36.7	72.9
Savings	1.3	21.8	North Carolina	10.5	42.4
NOW	(2.3)	(11.1)	Coastal Georgia	3.8	5.4
Total Categories	\$ 94.1	\$202.7	Tennessee	(1.1)	0.20
			Gainesville	5.2	15.0
YTD Percent Growth	(Annualized)	8	%	\$ 94.1	\$ 202.7

## **Capital Ratios**



	Well-			
	Capitalized	SEP '13	JUN '13	SEP '12
Bank				
Tier 1 RBC	6 %	14.5 %	14.2 %	14.3 %
Total RBC	10	15.7	15.5	15.6
Leverage	5	10.2	10.1	9.2
Holding Company				
Tangible Equity to Asset	ts	11.8	9 7	5% at od end 8.2

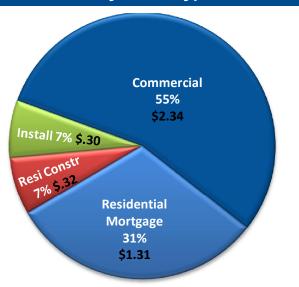


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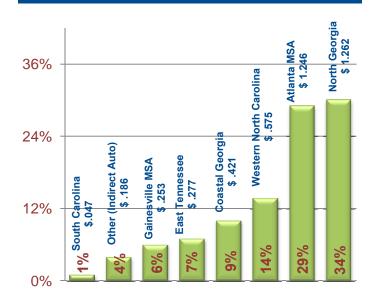
# LOAN PORTFOLIO & CREDIT QUALITY

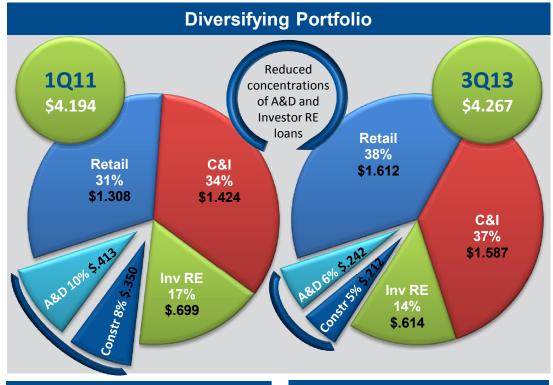






#### **Geographic Diversity**





Total Loans				
Period	\$ in Billions			
3Q13	\$4.267			
2Q13	\$4.189			
1Q13	\$4.194			
4Q12	\$4.175			
3Q12	\$4.138			

#### **Loan Diversification & Type**

- Reducing land exposure
- Focus on small business
  - and C&I
- Enhanced retail products

### New Loans Funded and Advances<sup>(1)</sup>

\$ in millions

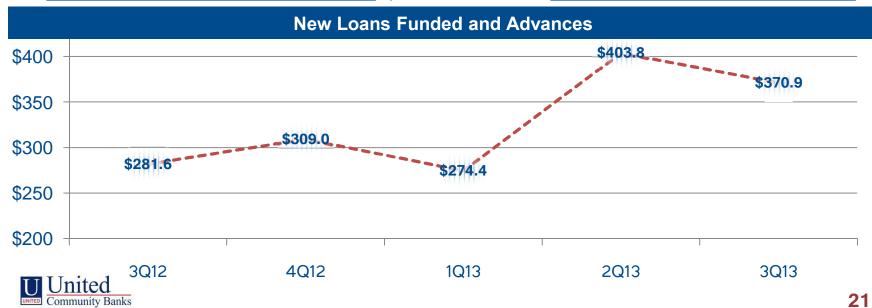
#### **CATEGORY**

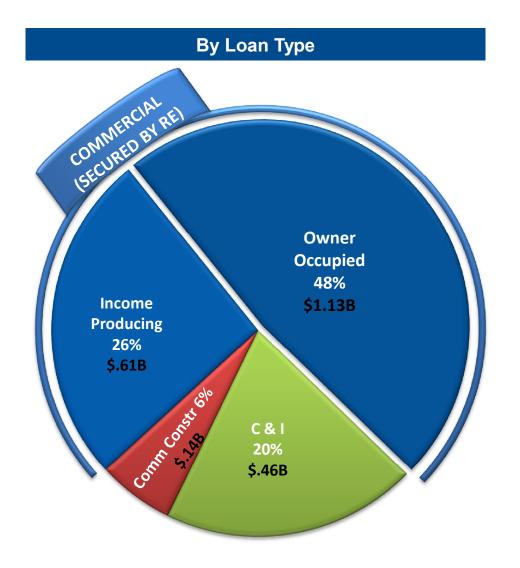
	3Q13	3Q12
Commercial C & I	\$ 64.5	\$ 47.4
Owner Occupied CRE	58.2	39.5
Income Producing CRE	28.1	30.9
Commercial Constr.	4.9	3.2
<b>Total Commercial</b>	155.7	121.0
Residential Mortgage	49.8	40.8
Residential HELOC	55.4	66.1
Residential Construction	32.5	25.5
Consumer	77.5	28.2
<b>Total Categories</b>	370.9	281.6

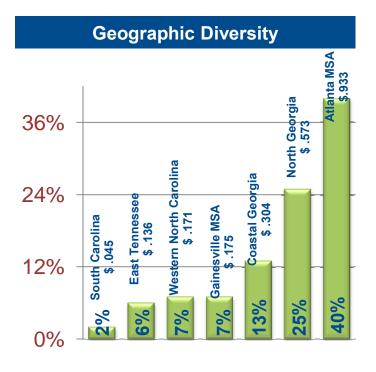
(1) Represents new loans funded and net loan advances (net of payments on lines of credit)

#### **MARKET**

	3Q13	3Q12
Atlanta	\$ 116.6	\$ 92.4
Coastal Georgia	40.5	29.8
N. Georgia	71.5	77.3
North Carolina	38.4	31.6
Tennessee	18.9	30.2
Gainesville	18.6	9.7
South Carolina	13.5	-
Other (Indirect Auto)	52.9	10.6
Total Markets	\$ 370.9	\$ 281.6

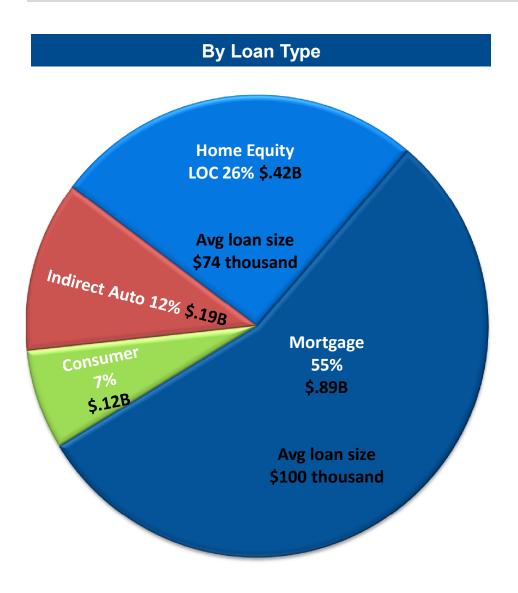


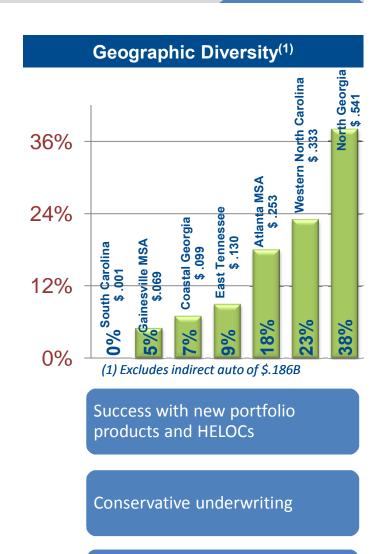




Average Loan Size										
Туре	\$ in Thousands									
Owner Occup'd	\$431									
Income Prod	589									
C & I	93									
Comm Constr	375									



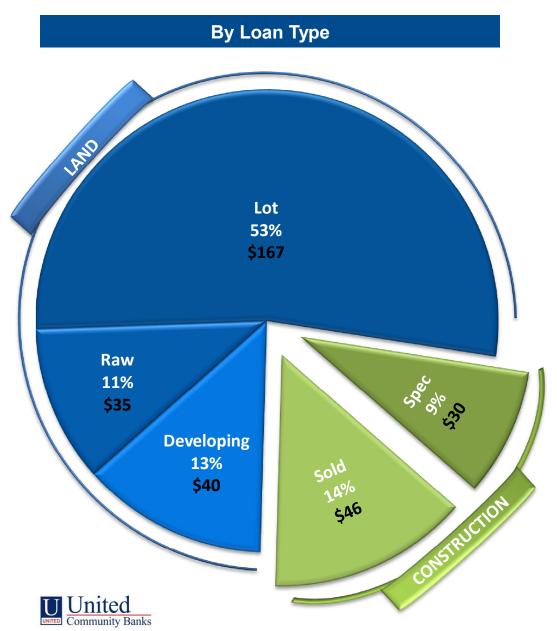


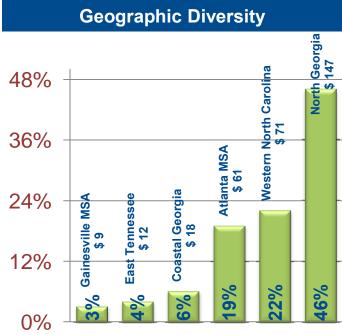


62% of HE Primary Lien



## Residential Construction (total \$318 million)





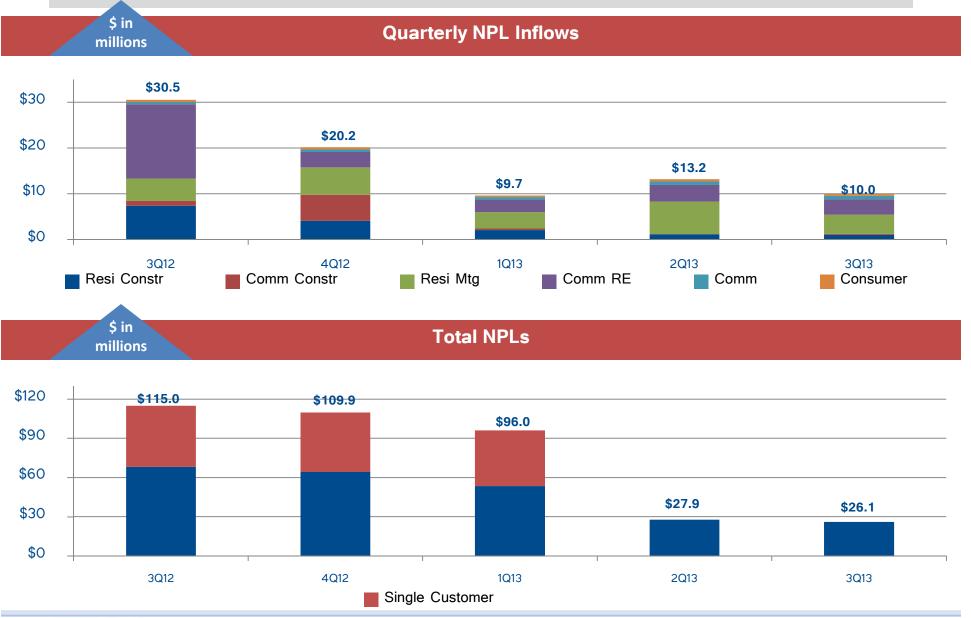
TOTAL COMPANY	3Q13		3 2Q13		1	Q13	4	Q12	3	Q12	13 vs. Q12
Land Loans											
Developing	\$	40	\$	42	\$	57	\$	62	\$	71	\$ (31)
Raw		35		36		42		46		41	(6)
Lot		167		173		188		193		196	(29)
Total		242		251		287		301		308	(66)
Construction Loans	S										
Spec		30		34		40		41		44	(14)
Sold		46		47		45		40		37	9
Total		76		81		85		81		81	 (5)
Total	\$	318	\$	332	\$	372	\$	382	\$	389	\$ (71)

## **Credit Quality**

	;	3Q13		2Q13		1Q13		4Q12		3	3Q12
Net Charge-offs	\$	4.5		\$ 72.4		\$ 12.4	-	\$ 14.5	-	\$	20.6
as % of Average Loans		0.42	%	6.87	%	1.21	%	1.39	%		1.99 %
Allowance for Loan Losses	\$	80.4		\$ 81.8		\$ 105.8		\$ 107.1		\$	107.6
as % of Total Loans		1.88	%	1.95	%	2.52	%	2.57	%		2.60 %
as % of NPLs		308		294		110		97			94
Past Due Loans (30 - 89 Days)		.45	%	.49	%	.66	%	.65	%		.68 %
Non-Performing Loans	\$	26.1		\$ 27.9		\$ 96.0		\$ 109.9		\$	115.0
OREO		4.5		3.9		16.7		18.3			27.0
Total NPAs		30.6	•	31.8		112.7	-	128.2	-		142.0
Performing Classified Loans		173.6		176.3		271.7		261.9			284.0
Total Classified Assets	\$	204.2		\$ 208.1		\$ 384.4	-	\$ 390.1	-	\$	426.0
as % of Tier 1 / Allow ance		26	%	27	%	49	%	50	%		55 %
Accruing TDRs (see page 28)	\$	79.8		\$ 77.8		\$ 126.0		\$ 122.8		\$	138.3
As % of Original Principal Balance											
Non-Performing Loans		61.6	%	62.6	%	66.3	%	69.5	%		68.8 %
OREO		41.5		31.6		45.0		39.7			36.4
Total NPAs											
as % of Total Assets		.42		.44		1.65		1.88			2.12
as % of Loans & OREO		.72		.76		2.68		3.06			3.41
		· <del>-</del>						<del>-</del>			=



## Non-Performing Loans (NPLs) Inflow Trends





## **Performing Classified Loans**

\$ in millions



BY CATEGORY	30	3Q12		Q12		1Q13	2Q13		3	Q13
Commercial:										
Commercial & Industrial	\$	19	\$	18	\$	20	\$	11	\$	10
Owner Occupied		77		65		71		43		40
Total C & I		96		83		91		54		50
Income Producing CRE		49		53		57		36		36
Commercial Constr		27		19		18		16		17
Total Commercial		172		155		166		106		103
Residential Mortgage		73		65		64		51		53
Residential Construction		35		38		38		17		16
Consumer / Installment		3		4		3		2		2
Total Performing Classified	\$	283	\$	262	\$	271	\$	176	\$	174
Classified to Tier 1 + ALL		55 %		50 %	)	49 %	9 %		27 %	



### **TDRs**

LOAN TYPE	Accr	uing <sup>(1)</sup>	Non-A	ccruing	Total	I TDRs
	3Q13	vs. 3Q12	<b>3Q13</b> vs. <b>3Q12</b>		3Q13	vs. 2Q12
Commercial (Sec by RE)	\$ 40.7	\$ 72.0	\$ 2.5	\$ 8.5	\$ 43.2	\$ 80.6
Commercial & Industrial	2.9	7.0	-	.2	2.9	7.2
Commercial Construction	12.8	24.0	-	11.9	12.8	35.9
Total Commercial	56.4	103.0	2.5	20.6	58.9	123.6
Residential Mortgage	15.6	16.0	2.3	1.4	17.9	17.5
Residential Construction	7.7	18.9	2.6	5.9	10.3	24.8
Consumer Installment	.1	3	.1	.1	.2	4
Total	\$ 79.8	\$ 138.3	\$ 7.5	\$ 28.0	\$ 87.3	\$ 166.3



(1) 77.56 percent of accruing TDR loans have an interest rate of 4 percent or greater

Accruing TDR past due 30 – 89 days – 1.44%

25.81% of accruing TDRs are pass credits



## **Net Charge-offs by Category & Market**

NET CHARGE-OFFS BY CA	TEGORY					
	3	3Q13	% of <i>A</i>	Average Loan	ıs (Annualize	∍d)
		% of Avg				_
	Total	Loans	2Q13	1Q13	4Q12	3Q12
Commercial (Sec. by RE):						
Ow ner Occupied	\$ 1,641	.58 %	5.85 %	.69 %	1.76 %	3.56 %
Income Producing	216	.14	5.45	1.99	.67	.70
Total Comm (Sec. by RE)	1,857	.49	5.70	1.18	1.35	1.79
Commercial & Industrial	136	.12	13.91	1.34	.12	(.23)
Commercial Construction	133	.39	17.53	(.01)	4.25	7.74
Total Commercial	2,126	.36	7.96	1.14	1.30	1.81
Residential Mortgage	693	.31	2.52	.79	1.55	1.40
Home Equity LOC	382	.37	1.04	.53	.49	.80
Residential Construction	1,072	1.31	20.91	3.22	2.52	5.69
Consumer/Installment	200	.28	.10	1.35	1.10	.78
Total Net Charge-offs	\$ 4,473	.42	6.87	1.21	1.39	1.99
NET CHARGE-OFFS BY MA	ARKET					
North Georgia	\$ 2,090	.66 %	17.20 %	1.45 %	1.29 %	1.84 %
Atlanta MSA	1,013	.33	3.21	1.07	1.27	3.02
North Carolina	704	.49	1.36	1.59	1.39	1.15
Coastal Georgia	139	.14	.49	.85	.60	2.67
Gainesville MSA	97	.15	.19	.67	2.04	.45
East Tennessee	359	.51	1.01	.98	2.98	.45
South Carolina	-	-	-	-	-	-
Other (Indirect Auto)	71	.17	.24	.39	.19	-

## **NPAs by Loan Category & Market**

\$ in thousands

	3	3Q13						3	Q12				
		NPLs		OREO	Tot	tal NPAs			NPLs	(	OREO	Tot	al NPAs
LOAN CATEGORY							LOAN CATEGORY						
Commercial (sec. by RE):							Commercial (sec. by RE	):					
Owner Occupied	\$	6,358	\$	591	\$	6,949	Owner Occupied	\$	14,140	\$	7,170	\$	21,310
Income Producing		1,657		139		1,796	Income Producing		11,756		1,597		13,353
Commercial & Industrial		609		-		609	Commercial & Industrial		32,678		-		32,678
Commercial Construction		343		376		719	Commercial Construction	n	18,590		3,121		21,711
Total Commercial		8,967		1,106		10,073	Total Commercial		77,164		11,888		89,052
Residential Mortgage		11,335		1,679		13,014	Residential Mortgage		13,996		6,031		20,027
HELOC		1,169		475		1,644							
Residential Construction		4,097		1,207		5,304	Residential Construction		22,935		9,039		31,974
Consumer/ Installment		520		-		520	Consumer/ Installment		906				906
Total	\$	26,088	\$	4,467	\$	30,555	Total	\$	115,001	\$	26,958	\$	141,959
MARKET							MARKET						
Gainesville	\$	1,036	\$	-	\$	1,036	Gainesville	\$	840	\$	1,328	\$	2,168
Coastal Georgia		995		928		1,923	Coastal Georgia		6,822		864		7,686
East Tennessee		1,629		25		1,654	East Tennessee		4,157		1,487		5,644
North Carolina		5,680		762		6,442	North Carolina		9,622		2,771		12,393
Atlanta MSA		3,096		1,026		4,122	Atlanta MSA		21,349		5,926		27,275
North Georgia		13,652		1,726		15,378	North Georgia		72,211		14,582		86,793
					No	on Perf	orming Assets					\$	in
\$150 <del>\$14</del> 2	2.0											milli	ons
\$142	2.0			\$12	8.2								
						ı	\$112.7						
\$100													
			*N	PAs to	tota	l assets -	.42% / Allowance to loans	at 1 88	3%				
\$50				. 7.0 (0	.0.0	. 400010		,	,,,				
Ψ30								\$31.8	<u> </u>		\$:	30.6	
								, 5 110					
\$0													
ΨΟ													
							1010		_				
20	12			101	7) 44		1()12	201	2		•	<b>ว/ \1</b> 1	)
3Q	12			4Q1		forming Lo	1Q13 ans ■ Foreclosed Pro	2Q1	T			3Q1(	3



**United Community Banks, Inc.** 

# APPENDIX



#### **Experienced Proven Leadership**

- Over 39 years in banking
- Led company from \$42 million in assets in 1989 to \$7.2 billion today
- Trustee of Young Harris College
- Georgia Power Company Board Member
- GA Economic Developers Association Spirit of Georgia Award recipient

Jimmy C. Tallent President & CEO Joined 1984



- Over 30 years in banking
- Responsible for overall operations
- Former Consultant and Special Assistant to the CEO and EVP of Commercial Banking for TD Bank Financial Group; and President & CEO of The South Financial Group

H. Lynn Harton Chief Operating Officer Joined 2012



- Over 35 years in banking
- Responsible for accounting, finance and reporting activities, M&A, and investor relations
- Former CAO and Controller for State Street Corporation
- Former ABA Accounting Committee Chairman

Rex S. Schuette EVP & CFO Joined 2001



- Over 30 years in bankingResponsible for RiskManagement and Credit
  - Management and Credit Risk Administration; Co-Chairman of Risk Management Committee; also responsible for credit underwriting, review,

policy and special assets

Former EVP & SCO for SunTrust Banks

**David P. Shearrow** EVP & CRO *Joined 2007* 



- Over 35 years in banking
- " Responsible for 27 community banks with 103 branch offices
- Formerly of Riegel Textile Credit Union; President of Farmers and Merchants Bank
- Former Georgia Board of Natural Resources Board Chairman

**Bill M. Gilbert**Director of Banking *Joined 2000* 



- Over 20 years in financial services and banking
- Responsible for strategic planning and implementation
- Former President of American Savings Bank; and CFO & CRO of The South Financial Group

**Timothy K. Schools**Chief Strategy Officer *Joined 2011* 





## **Market Share Opportunities & Demographics**

Markets	Dep	rket oosits lions) <sup>(1)</sup>	(	osits in ns) <sup>(2,3)</sup>	Banks	Office s <sup>(3)</sup>	Deposit Share <sup>(1)</sup>	Rank <sup>(1)</sup>
North Georgia	\$	6.4	\$	2.2	11	22	34 %	1
Western North Carolina		10.9		.9	1	20	8	3
Gainesville MSA		2.7		.3	1	5	12	2
Atlanta MSA		54.4		2.1	10	36	4	7
Coastal Georgia		7.0		.3	2	8	4	7
East Tennessee		15.6		.3	2	8	2	8
Total Markets	\$	97.0	\$	6.1	27	99		

FAST	<b>GROWING MAP</b>	RKETS	
		Population (	Growth (%)
	Population	Actual	Projected
Markets <sup>1</sup>	(in thousands)	2010 - 2012	2012 - 2017
Atlanta, GA MSA	5,365	2 %	5 %
East Tennessee	868	2	4
Greenville-Mauldin-Easley, SC MSA	651	2	6
Western North Carolina	446	2	4
Coastal Georgia	390	2	7
North Georgia	387	1	2
Gainesville, GA MSA	182	1	6
Total Markets			
Georgia	9,858	2	5
North Carolina	9,759	2	6
Tennessee	6,452	2	4
South Carolina	4,740	2	6
United States	313,129	1	3

<sup>&</sup>lt;sup>1</sup> Population data is for 2012 and includes those markets where United takes deposits. No deposits in SC. Data Source: SNL

"Change is not a threat, it's an **Opportunity**. Survival is not the goal, transformative success is."

-Seth Godin



Excludes four loan production offices

Variance

## Liquidity

	U	Unused									Varia	ance	
	Ca	apacity		3Q13		2	Q13	3	Q12	vs 2Q13		vs	3Q12
Wholesale Borrowings													
Brokered Deposits	\$	1,372	(1)	\$	419	\$	375	\$	223	\$	44	\$	196
FHLB		1,110			-		70		50		(70)		(50)
Fed Funds		598			-		-		-		-		-
Other Wholesale		-			54		54		53		-		1
Total	\$	3,080	_ ;	\$	473	\$	499	\$	326	\$	(26)	\$	147
			_							-			
Long-Term Debt													
Senior Debt			,	\$	75	\$	35	\$	-	\$	40	\$	75
Sub-Debt					-		35		65		(35)		(65)
Trust Preferred Securities					55		55		55				-
Total Long-Term Debt			_ ;	\$	130	\$	125	\$	120	\$	5	\$	10
			_										-
(1) Estimated Brokered Deposi	t Tota	al Capacit	y at 25	% 0	f Asset	s							

WHOLESALE BORROWINGS

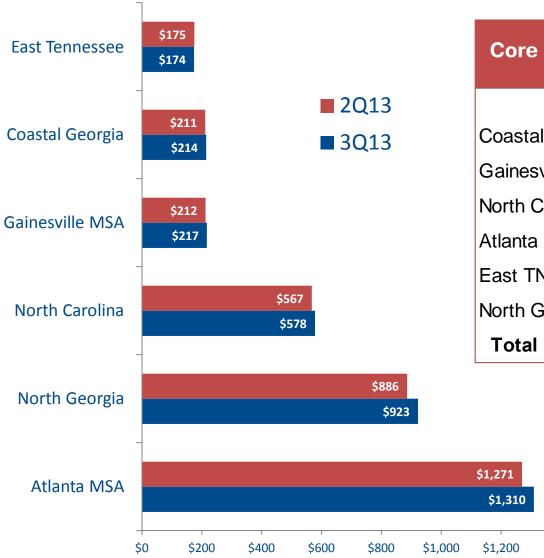
LOANS / DEPOSITS

l e e e e e e e e e e e e e e e e e e e						• • • • •		
	 3Q13	2Q13 2Q13		 3Q12	vs 2Q13		vs	3Q12
Loans	\$ 4,267	\$	4,189	\$ 4,138	\$	78	\$	129
Core (DDA, MMDA, Savings)	\$ 3,416	\$	3,322	\$ 3,138	\$	94	\$	278
Public Funds	765		707	644		58		121
CD's	1,513		1,608	1,817		(95)		(304)
Total Deposits (excl Brokered)	\$ 5,694	\$	5,637	\$ 5,599	\$	57	\$	95
Loan to Deposit Ratio	75%		74%	74%				
Investment Securities:								
Available for Sale -Fixed	\$ 1,138	\$	1,120	\$ 1,002	\$	18	\$	136
-Floating	825		817	760		8		65
Held to Maturity -Fixed	197		197	239		-		(42)
-Floating	9		18	24		(9)		(15)
Total Investment Securities	2,169		2,152	2,025		17		144
Percent of Assets (Excludes Floating)	18%		18%	19%				



DEPOSITS BY CATEGORY	3Q13	2Q13	1Q13	4Q12	3Q12	3Q13 vs. 3Q12
Demand & Now	\$ 1,979	\$ 1,916	\$ 1,894	\$ 1,841	\$ 1,796	\$ 183
MMDA & Savings	1,437	1,406	1,401	1,372	1,342	95
Core Transaction Deposits	3,416	3,322	3,295	3,213	3,138	278
Time < \$100,000	920	977	1,014	1,050	1,118	(198)
Time - \$100,000 < \$250,000	473	512	528	547	598	(125)
Public Deposits	734	674	700	739	612	122
Total Core Deposits	5,543	5,485	5,537	5,549	5,466	77
Time <sup>-</sup> \$250,000	120	120	125	127	101	19
Public Deposits	31	32	32	31	32	(1)
Total Customer Deposits	5,694	5,637	5,694	5,707	5,599	95
Brokered Deposits	419	375	332	245	224	195
Total Deposits	\$ 6,113	\$ 6,012	\$ 6,026	\$ 5,952	\$ 5,823	\$ 290





#### **Core Transactions / Total Deposits** 2Q13 3Q13 Coastal GA 68.1 % 67.6 % Gainesville MSA 68.8 67.0 North Carolina 63.0 62.6 Atlanta MSA 62.2 62.1 East TN 63.8 61.5 North Georgia 52.2 50.0 60.0 % **58.9** %



## **Lending & Credit Environment**

\$ in millions



#### Regional Credit Review – Standard Underwriting

• House Lending Limit 25

• Project Lending Limit 15

•Top 25 Relationships 351

#### PROACTIVELY ADDRESSING CREDIT ENVIRONMENT

STRUCTURE

- Centralized underwriting and approval process
- Segregated work-out teams
- " Highly skilled ORE disposition group
- Seasoned regional credit professionals

PROCESS

- Continuous external loan review
- Internal loan review of new credit relationships
- Intensive executive management involvement

- ✓ Weekly past due meetings
- ✓ Weekly NPA/ORE meetings
- ✓ Quarterly criticized watch loan review meetings
- ✓ Quarterly pass commercial and CRE portfolio review meetings

4

- Ongoing enhancements to credit policy
- Periodic updates to portfolio limits

**POLICY** 



## **Commercial Construction & Real Estate**

\$ in millions

COMMERCIAL CONST	COMMERCIAL CONSTRUCTION								
COMMENCIAL CONST	30-Se	p-13							
	Amount	Percent							
Land Develop - Vacant (Improved)	\$ 56.0	41 %							
Raw Land - Vacant (Unimproved)	36.0	26							
Commercial Land Development	16.0	11							
Churches	9.0	6							
Hotels / Motels	5.0	4							
Office Buildings	4.0	3							
Warehouse	4.0	3							
Retail Building	3.0	2							
Mfg Facility	2.0	1							
Miscellaneous	2.0	1							
Franchise / Restaurants	1.0	1							
Carwash	1.0	1							
Total Commercial Construction	\$139.0								

	Average Loan Size (\$ in tho	usands)
	"Commercial Construction "Commercial RE:	\$375
V	"Composite CRE	463
	"Owner Occupied	431
	"Income Producing	589



#### **Commercial RE Characteristics**

"64.8% owner occupied

"Small business, doctors, dentists, attorneys,

"\$15 million project limit

COMMERCIAL REAL ESTATE									
					30-Sep-13				
	C	)wner	In	icome					
	Occupied		Pro	ducing		Total	Percent		
Office Buildings	\$ 301.9		\$	\$ 167.7		469.6	26.95 %		
Retail		106.4		120.9		227.3	13.05		
Small Warehouses / Storage		124.7		58.0		182.7	10.48		
Churches		137.7		-		137.7	7.90		
Other Properties		79.1		34.2		113.3	6.50		
Convenience Stores		92.1		16.5		108.6	6.23		
Hotels / Motels		-		84.5		84.5	4.85		
Franchise / Restaurants		37.7		31.5		69.2	3.97		
Multi-Residential / Other Properties		-		58.4		58.4	3.35		
Farmland	55.7 -		-		55.7	3.19			
Manufacturing Facility		48.9 5.8		5.8		54.7	3.14		
Leasehold Property		17.2 13.1		13.1		30.3	1.74		
Golf Course / Recreation		29.5		-		29.5	1.69		
Auto Dealership / Service	17.9		9.0			26.9	1.54		
Automotive Service	18.7		.1		18.8	1.08			
Daycare Facility		11.4	7.1			18.5	1.06		
Funeral Home		15.7		.6		16.3	0.94		
Carwash		16.1		-		16.1	0.92		
Marina		9.1		-		9.1	0.52		
Mobile Home Parks		-		5.9	5.9		0.34		
Movie Theater / Bowling Recreation		4.9		-		4.9	0.28		
Assisted Living / Nursing Home		4.8		-		4.8	0.28		
Total Commercial Real Estate	\$	1,129.4	\$	613.4	\$	1,742.8			



	3Q13	2Q13	1Q13			3Q13 vs. 3Q12
QUARTERLY LOANS	- BUSINESS	MIX BY CA	TEGORY			
Commercial:						
Comm & Indus	\$ 457	\$ 437	\$ 454	\$ 458	\$ 460	\$ (3)
Owner Occ'd	1,129	1,119	1,130	1,131	1,126	3
Total C & I	1,586	1,556	1,584	1,589	1,586	-
Income Prod CRE	614	629	674	682	693	(79)
Comm Constr	137	133	152	155	161	(24)
Total Comm	2,337	2,318	2,410	2,426	2,440	(103)
Resi Mortgage	1,309	1,278	1,246	1,214	1,174	135
Resi Constr	318	332	372	382	389	(71)
Consum / Install	303	261	166	153	135	168
Total Loans	\$ 4,267	\$ 4,189	\$ 4,194	\$ 4,175	\$ 4,138	\$ 129

<u> </u>	2012	2011	2010	2009	2008
ANNUAL LOANS - BU	SINESS MIX	BY CATEG	ORY		
Commercial:					
Comm & Indus	\$ 458	\$ 428	\$ 441	\$ 390	\$ 410
Owner Occ'd	1,131	1,112	980	963	956
Total C & I	1,589	1,540	1,421	1,353	1,366
Income Prod CRE	682	710	781	816	671
Comm Constr	155	164	297	363	500
Total Comm	2,426	2,414	2,499	2,532	2,537
Resi Mortgage	1,214	1,135	1,279	1,427	1,526
Resi Constr	382	448	695	1,050	1,479
Consum / Install	153	113	131_	142	163
Total Loans	\$ 4,175	\$ 4,110	\$ 4,604	\$ 5,151	\$ 5,705

	3Q13	2Q13	1Q13	4Q12	3Q12	•	13 vs. Q12
QUARTERLY LOANS	- BY REGIO	N					
North Georgia	\$ 1,262	\$ 1,265	\$ 1,363	\$ 1,364	\$ 1,382	\$	(120)
Atlanta MSA	1,246	1,227	1,262	1,250	1,238		8
North Carolina	575	576	575	579	579		(4)
Coastal Georgia	421	397	398	398 400 380			41
Gainesville MSA	253	256	259	261	256		(3)
East Tennessee	277	282	282	283	283		(6)
South Carolina	47	34	-	-	-		47
Other (Ind. Auto)	186	152	55	38	20		166
Total Loans	\$ 4,267	\$ 4,189	\$ 4,194	\$ 4,175	\$ 4,138	\$	129

	2012	2011	2010	2009	2008
ANNUAL LOANS - BY	REGION				
North Georgia	\$ 1,364	\$ 1,426	\$ 1,689	\$ 1,884	\$ 2,040
Atlanta MSA	1,250	1,220	1,310	1,435	1,706
North Carolina	579	597	702	772	810
Coastal Georgia	400	346	335	405	464
Gaines ville MSA	261	265	312	390	420
East Tennessee	283	256	256	265	265
South Carolina	-	-	-	-	-
Other (Ind. Auto)	38				
Total Loans	\$ 4,175	\$ 4,110	\$ 4,604	\$ 5,151	\$ 5,705



## \$ in thousands

## **Non GAAP Reconciliation Tables**

		Operating Earnin			ngs t	o GAAP Ear	ning	ngs Reconciliation				
		3Q13		2Q13		1Q13		4Q12		3Q12		
CORE FEE REVENUE												
Core fee revenue	\$	13,966		\$ 14,063		\$ 12,618		\$ 14,551		\$ 13,003		
Securities gains, net		-		-		116		31		-		
Gains from sales of low income housing tax credits		-		468		-		-		-		
Hedge ineffectiveness gains (losses)		(81)		369		(85)		116		608		
BOLI death benefit gain		86		1,366		-		-		-		
Mark to market on deferred compensation plan assets		173		46		177		63		153		
Fee revenue (GAAP)	\$	14,144		\$ 16,312		\$ 12,826		\$ 14,761		\$ 13,764	=	
CORE OPERATING EXPENSE												
Core operating expense	\$	39,325		\$ 42,067		\$ 40,900		\$ 41,489		\$ 40,523		
Foreclosed property expense		194		5,151		2,333		4,611		3,706		
Severance		405		1,559		360		563		401		
Provision for litigation settlement		-		-		-		4,000		-		
Mark to market on deferred compensation plan liability		173		46		177		63		153		
Operating expense (GAAP)	\$	40,097		\$ 48,823		\$ 43,770		\$ 50,726	: =	\$ 44,783	_	
TANGIBLE COMMON EQUITY AND TANGIBLE EQUITY TO TAN	IGIBLE /	ASSETS										
Tangible common equity to tangible assets		9.02	%	6.30	%	5.66	%	5.67	%	5.73	%	
Effect of preferred equity		2.74		2.83		2.87		2.88		2.93		
Tangible equity to tangible assets		11.76		9.13	_	8.53	_	8.55	_	8.66	_	
Effect of goodwill and other intangibles		.04		.06		.07		.08		.09		
Equity to assets (GAAP)		11.80	%	9.19	%	8.60	%	8.63	%	8.75	- - -	
TANGIBLE COMMON EQUITY TO RISK-WEIGHTED ASSETS												
Tangible common equity to risk-weighted assets		13.34	%	13.16	%	8.45	%	8.26	%	8.44	%	
Effect of preferred equity		4.01		4.11		4.22		4.24		4.29		
Tangible equity to risk weighted assets		17.35		17.27	-	12.67		12.50		12.73	_	
Effect of deferred tax limitation		(4.72)		(4.99)		-		-		-		
Effect of other comprehensive income		.49		.29		.49		.51		.36		
Effect of trust preferred		1.09		1.11		1.15		1.15		1.17		
Tier I capital ratio (Regulatory)		14.21	- %	13.68	- %	14.31	- %	14.16	- %	14.26	- %	